OCLC Support for EZproxy

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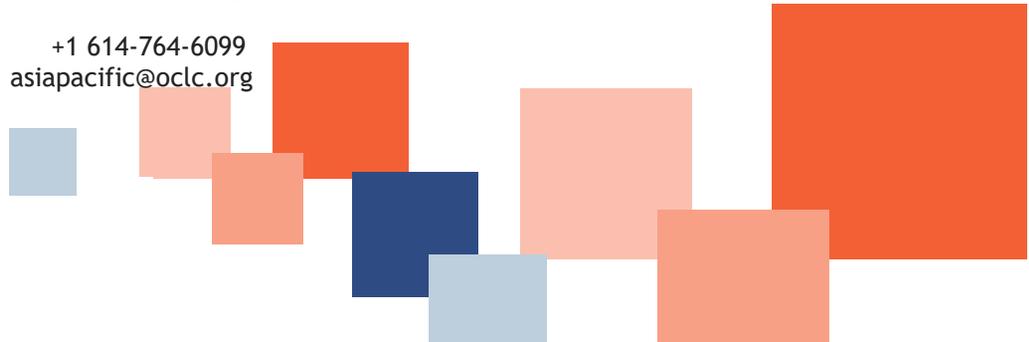Germany &   +49 (0)1805-468-747
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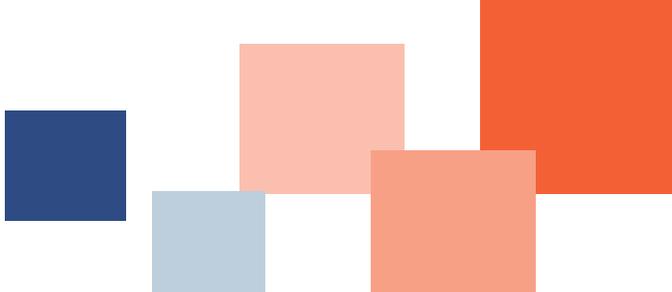asiapacific@oclc.org

NEJM Group

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Help with proxy server access

August 2019

WHY HAS MY PROXY SERVER ACCESS BEEN IMPACTED?

On April 30, 2018 the NEJM.org website migrated from HTTP to HTTPS hosting to increase online security. Maintaining remote access through a URL rewriting proxy server such as III WAM or OCLC EZproxy will require configuration changes.

Start here

To determine how to reactivate access via your proxy server, we first need to ask a few questions:

1. Are you using a current browser compatible with HTTPS? (Microsoft IE 11, Google Chrome 66, Firefox 59, Safari 11.1 or higher)
2. Do you have EZproxy hosted service? If yes, OCLC will make all required changes.
3. Do you have EZproxy standalone service or another proxy service? If yes, you will need to make changes with the help of your IT Department.

REQUIRED CHANGES FOR PROXY SERVERS

1. Install an SSL certificate.

2. Update your proxy server's configuration with the newest NEJM database stanza found on the OCLC website and re-printed below. After making any changes to config.txt, you must restart EZproxy for these changes to become active.

   Title New England Journal of Medicine
   URL http://www.nejm.org/
   HJ https://www.nejm.org/
   HJ https://nejm.org
   HJ nejm.org
   HJ content.nejm.org
   HJ https://content.nejm.org
   HJ resident360.nejm.org
   HJ https://resident360.nejm.org
   HJ response.nejm.org
   HJ https://response.nejm.org
   DJ nejm.org
   HJ Interactive.nejm.org
   HJ Cdf.nejm.org
   HJ https://Interactive.nejm.org
   HJ https://Cdf.nejm.org

3. If using EZproxy, download the latest version found on the OCLC website.

OTHER TIPS

- URL redirects will remain in place indefinitely.
- Redirects for services such as A to Z Serials access will happen automatically, but we recommend that you manually update links to reflect the change to HTTPS.
- Access through OpenAthens and Shibboleth will not be impacted.
- The OCLC website has many helpful resources about updating EZproxy at https://www.oclc.org/support/services/ezproxy.en.html

Additional help

Still having problems with access?

EZproxy service: contact OCLC support in your region (local contact information provided in this brochure)

Other proxy service providers:
Email institutionservice@nejm.org

If you're still having problems after contacting OCLC support and your network administrator or IT Department would like to speak with a technical support person at NEJM Group, please email institutionservice@nejm.org to arrange a call.